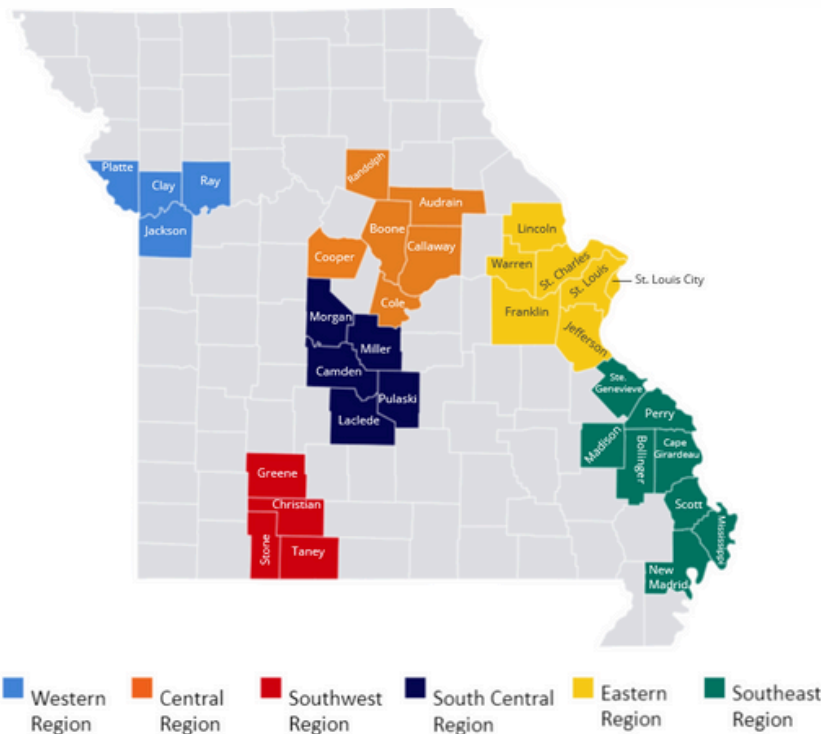




ENGAGING PATIENTS IN CARE COORDINATION



Mission

EPICCC provides 24/7/365 referral and linkage services for patients residing in targeted regions who present to a hospital due to an overdose (OD) or other substance use crisis due to opioid, stimulant, or alcohol use to establish immediate connections to recovery support services, substance use treatment and medication-assisted (MAT) services.

EPICCC Recovery Coach Services



Address Barriers

Recovery coaches are equipped to assist with obtaining temporary housing, job necessities like an identification card, transportation to appointments, and basic life needs such as clothing and food.



Connection to Treatment

Recovery coaches help locate resources for harm reduction, withdrawal management, local or online support groups and assist individuals in creating a recovery plan.



Journey Through Recovery

Recovery coaches assist peers through their recovery journey by providing direct support and advocacy. They support any positive change by helping peers build community support for ongoing recovery and work on life goals unrelated to use, such as relationships, work, housing, education and self-care.



Overdose Education & Naloxone, or Other FDA Approved Overdose Reversal Medication

Recovery coaches provide overdose education and naloxone or other FDA approved opioid antagonists.



EPICCC was launched in 2016 by the Behavioral Health Network of Greater St. Louis (BHN) and then expanded via the Missouri Hospital Association (MHA) in 2019.



Statewide EPICCC Recovery Coaches have responded to over 26,000+ referrals since inception.



In 2021 MHA-led EPICCC expanded eligibility to include stimulant and alcohol use disorder.

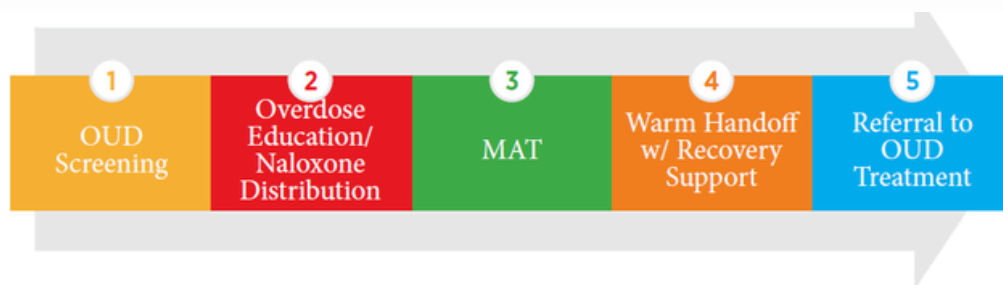
Community Members Referred Since Project Launch to December 31, 2024

Year/Regions	2017	2018	2019	2020	2021	2022	2023	2024	TOTAL Per Region (2019-2024)
Eastern	307	1,585	2,366	2,821	3,393	2,791	2,526	2,021	17,810
Western	2019 Inception	0	249	453	593	710	836	1,019	3,860
Southwest	2019 Inception	0	4	235	229	546	690	1086	2,790
Central	2019 Inception	0	31	152	118	283	564	754	1,902
South Central	2023 Inception	0	0	0	0	0	17	39	56
Southeast	2024 Inception	0	0	0	0	0	0	127	127
TOTAL STATEWIDE PER YEAR	307	1,585	2,650	3,661	4,333	4,330	4,633	5,046	26,545

EPICC Coaches have
provided
overdose education to
19,061
community members

EPICC Coaches have
distributed naloxone to
7,816
community members

EPICC programming is
implemented using screening,
brief intervention and referral
to treatment (SBIRT) model of
care coordination.



CRISIS HOTLINES

(MO RESIDENT/16+)
CENTRAL REGION
1-800-395-2132

(MO RESIDENT/14+)
EASTERN REGION*
314-819-4275

(MO RESIDENT/18+)
SOUTHWEST REGION
1-800-494-7355

(MO RESIDENT/18+)
WESTERN REGION
816-412-9417

(MO RESIDENT/18+)
SOUTHEAST REGION*
1-800-395-2132

(MO RESIDENT/18+)
SOUTH CENTRAL REGION*

Send encrypted electronic referrals to epiccreferral@centralozarks.org

For more information on MHA-led EPICC programming (Central, Southwest, Western, South Central and Southeast Regions) contact Yoshelin Medina at ymedina@mhanet.com or via phone at 573-893-3700, ext. 1399.

**The Eastern region only accepts referrals for opioid-related overdoses or use, the Southeast region only accepts opioid or stimulant-related overdoses or use referrals, and the South Central region is not funded through DMH or the State Opioid Response Grant.*